

Client Services





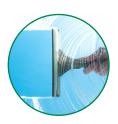


































Pest Control Services

- Rodents
- Insects
- Bed Bugs
- Wasps and Bees.
- Ants
- Cockroaches
- Squirrels
- Moths
- Textile Pests
- Stored Product Insects
- Foxes
- Fly Control and Fly Screens
- All Pest Birds
- Pigeons
- Gulls
- All Bird Proofing Options
- Bird Spikes
- Bird Wire
- Bird Netting
- Bird Electric Deterrent
- Bird Trapping
- Bird Audio Seterrent

Cleaning and Maintenance

- Residential block cleaning
- Estate cleaning
- Full Garden Maintenance
- Residential/Commercial painting, planned and cyclical painting plus internal and external painting
- Window cleaning to include rope access or reach & wash system
- Bulk rubbish and waste removals
- Carpet cleaning
- Graffiti removal
- Jet washing and cleaning of driveways, patios, car parks, block paving and decking
- Building maintenance and roof repairs

Washroom Hygiene

- Feminine Hygiene Disposal Services
- Air Fragrance Service Systems
- Dual Insect/Air Fragrance Systems
- Dust Control Barrier Matting
- Sharps Service
- BabyCare (Nappy Disposal)
- Soap & Dispenser Service (non-touch) reducing risk of cross infections
- Urinal Furniture Sanitising Service
- W/C Furniture Sanitising Service





















We are equipped to handle all types of pest elimination

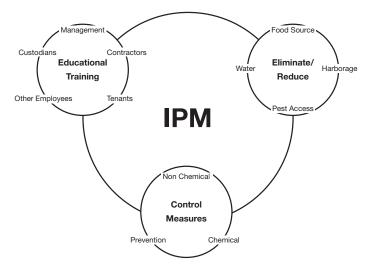
- Mice & Rats
- Bed Bugs
- Store Product Insects
- Cockroaches
- Textile Insects
- Insect Identification
- Bird Prevention and Bird Control

Choosing us as your pest control supplier offers you the following key benefits

- Fully trained and qualified surveyors and technicians
- Demonstration of recognised Health & Safety procedures

ARK delivers Integrated Pest Management. What is IPM?

Integrated Pest Management is a combined approach to solving pest issues, by collecting all available evidence and information, in order to produce a control programme that delivers maximum efficiency, with minimal impact on the location and environment. It not only looks at the initial infestation but should look forward in order to assist preventing it from occurring again.



Integrated Pest Management is not just about applying an insecticide or laying rodenticide to kill a pest. We consider non-chemical, biological and cultural methods as well as looking at the broader issues such as customer education, habitat modification, monitoring and physical methods.

Our procedures are based on treating clients/general public with respect and in the manner they want to be treated through the demonstration of our willing approach as experts. This is achieved by showing our clients that we take responsibility and care about them.





















Bird Control

With our bird proofing solutions you can be assured you'll never get in a flap over bird problems and you have taken the most effective steps towards preventing birds from inhabiting and damaging your building. Bird control offers a long-term solution and when installed correctly, is 100% effective.

- Netting with stainless steel fixings
- Bird Spikes
- Bird Wire system
- Bird Fire Gel
- Electric Deterrent
- Trapping Programme
- Hawking
- Audio Deterrent

If you are suffering with bird control problems we offer a free survey and will provide advice and recommendations to help you deter these nuisance birds.

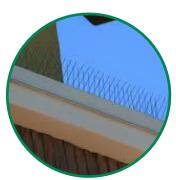
Our bird control experts are here to help you tackle these nuisance birds with bird proofing solutions, bird deterrents and also provide a guano removal service.

We offer a fast response service and will arrange a visit within 2 hours of your enquiry. There is no call out charge and all completed work is guaranteed.





























Monthly Management Inspection Reports

We thoroughly clean all common areas of residential blocks and estates. Regular cleaning and maintenance means that the homeowner or tenant can enjoy a clean, fresh environment, whilst any prospective residents will be attracted by the high standards of hygiene when visiting the building.

This means a tidy hallway that is spotlessly clean, carpets and landings that have been thoroughly vacuumed, sparkling windows, walls and skirting board that have been meticulously cleaned, and chrome or silver handles polished to perfection. outside common areas are equally well maintained and cared for.

Estate Management Cleaning

Regardless of whether the building is a small converted block of flats or a large mixed tenure housing estate, we are aware that for each individual owner, the investment is huge and employing the right estate management company is key to protecting that investment.

Our experience and infrastructure allows us to deliver a block management service that is unparalleled by our competitors. We have a team of fully trained and qualified surveyors and technicians.

Gardening

From small private gardens to large estates we can assist you in many different ways. our flexible, friendly team combined with value for money, has earned a reputation with both private and domestic clients in the landscaping and garden services sector. our clients have included a range of commercial companies, Property Management Companies, Estate Agents and National Housing Associations.

Whichever you decide, ARK contract cleaning will make sure that your communal areas and common parts are clean and welcoming at all times.





















As Waste Removal experts we've been clearing and removing all types of Rubbish for Managing Agents, Business and Home Owners.

Our experience and knowledge of the industry means we are ideally placed to offer comprehensive and effective removal services from any premises.

We provide a range of related services

- House Clearance Furniture, TV's, fridges freezers, books, clothes, paper, rubbish & boxes
- Office Clearance Computers, desks, chairs, electrical goods, packaging, carpets etc

• Garden Clearance - Garden furniture sheds wood, cuttings, trimmings, stones, DIY rubble, BBQ's

Clearances & Rubbish Removals

- Full Garden Clearance
- Junk Removal, Garage Clearance & Loft Clearance
- Rubbish Removal & Rubbish Clearance





























Using state of the art equipment both mobile and static teams deliver high quality and verifiable standards of window cleaning services. All the necessary certifications and training certificates are held by our highly skilled and motivated operatives.

- Reach and Wash systems
- Traditional Methods
- Hydraulic Platform Systems
- Cradle System (B.M.U)
- Abseiling
- Facade and Cladding cleaned

High Level Window Cleaning

Rope access window cleaning is a skilled trade that has undergone a massive transformation over time, the installation and upkeep of permanently installed suspended access systems has become an exhaustive expense to building owners and more often than not, suspended access equipment is no longer aesthetically pleasing to a building's design. We can design and install rope access abseil anchor points and rails at initial build stage or at post build that can significantly reduce outgoing

costs compared to the installation or upkeep of permanently installed suspended access equipment

At ARK our rope access window cleaning services have always been at the core of delivering complete solutions for our customers.

Reach and Wash

The pure water fed pole system eliminates health and safety issues thus making it by far the safest and most cost effective cleaning method with excellent results. By using 100% pure water, pumped through telescopic poles, we can now access and clean windows up to heights of 40 feet, helping our clients save in excess of 40% of their total cleaning costs, eliminating the need for access vehicles.





















Adding Value to the Account

One of the key differences between ARK FM Washroom Solutions and our competitors is the Liner Service we provide as opposed to the more traditional "bin for bin" exchange. Some of the core benefits to this service are listed below:

- 1. Carbon footprint is greatly reduced for Liner Service vehicles as they can service many more sanitary bins per vehicle than a bin for bin vehicle which greatly reduces the mileage travelled and consequently trips to the tip.
- **2.** The cosmetic appeal of the Liner Sanitary bin is better and easier to maintain as once the bin is placed on site it stays there and is cleaned on site. The "bin for bin" units get tattered and damaged due to being constantly loaded and unloaded from the vehicles and pressure washed at the service depots.
- **3.** Risk of manual handling injury is reduced as only one operative required for liner service and the process is far less labour intensive with minimum manual handling aids being required.

Free Waste Transfer Note

We are a fully licensed registered waste carrier and can provide an annual season ticket waste transfer note completely free of charge. We will also provide free consultation and expert advice and support on maintaining the Washroom in line with current legislation.

One Call Does it All

Unlike some of our competitors ALL issues whether they be invoicing, customer service, sales or service are dealt with by one person meaning you can make one call and trust that the matter will be dealt with quickly and efficiently by the person you speak to.

24 Hour Service Guarantee

Should an emergency visit be required ARK FM Washroom Solutions will guarantee to respond within 24 hours of the call being received by our Helpdesk. We understand the importance of a quick response when dealing with public washrooms and associated public health risks.















